

PassPort® ServicePak R06.02.14

Customer Release Notes

The combinations of software in the table below include enhancements in the area of roaming and mobility. These combinations also address several field issues. For further detail, please refer to the Customer Release Notes for PassPort Firmware R06.02.14 and PassPort CPS R03.02.00.

	Radio Firmware	PassPort Firmware	Motorola Customer Programming Software (CPS)	PassPort Customer Programming Software (PPCPS)
HT1250-LS⁺™ Portable	R05.03.00 or later	R06.02.14	R06.02.03 or later	R03.02.00
CDM1550-LS⁺™ Mobile	R05.02.03 or later	R06.02.14	R06.02.03 or later	R03.02.00

For further information regarding compatibility between the different versions of Radio Firmware, PassPort Firmware, Customer Programming Software and PassPort Customer Programming Software, please refer to the PassPort Software Compatibility document included in the PassPort ServicePak R06.02.14.

Note: Please note that the radio can be upgraded only if "Searching" or "Reg site xx" or "AppCodeFail" appears on the display. However, if the radio displays "PassPort", please do the following steps:

1. Disconnect the RIB or RIBless cable.
2. Turn on/off the radio until the display shows one of the following messages: "Searching", "Reg site xx", or "AppCodeFail".
3. If one of the above messages is not shown, remove and replace the battery.

For additional information regarding compatibility between the different versions of Radio Firmware, PassPort Firmware, Motorola Customer Programming Software and PassPort Customer Programming Software, please refer to the PassPort Software Compatibility document.

To access the PassPort Software Compatibility document, click on
"Start > Programs > Motorola > PassPort CPS > PassPort Software Compatibility".

For any questions, please contact Customer Resources at 1-800-927-2744.

I. PassPort ServicePak R06.02.14 Enhancements

Item #1: “Upgrade” button not always visible

In prior releases of ServicePak, the “Upgrade” button was not always visible when the screen display resolution was set to 800x600. The scrolling bar had to be used in order to see the “Upgrade” button. Changes have been made in this release to ensure that the “Upgrade” button is always visible when the screen display resolution is at least 800x600.

II. PassPort ServicePak R06.02.14 Corrections

Item #1: Fatal error after non-existing COM port is selected

When using Windows 98, the ServicePak would encounter an error message and exit incorrectly when the steps below were followed.

- a. Select a COM port that does not physically exist on the machine, for example, COM3 or COM4, and click “OK” button to confirm.
- b. Click the “Check O/B Information” icon to see the PassPort Firmware version. Notice that an error message is displayed: “Open Serial Port Error”.
- c. Select “Exit” from the File menu.

The current ServicePak release corrects this problem.

III. PassPort ServicePak R06.02.14 Known Issues

Item #1: No status bar information for icon “Check O/B Information”

When the mouse pointer is placed over the “Check O/B Information” icon, there is no status bar information in the lower left hand corner of the ServicePak window. The “Check O/B Information” feature indicates the current PassPort Firmware version number in the radio.

Item #2: For CDM1550-LS⁺, PassPort Firmware can be upgraded when not in a PassPort zone

Typically, in order to upgrade the PassPort Firmware for a HT1250-LS⁺ or CDM1550-LS⁺, the radio must be on a selected PassPort zone. However, in the case of CDM1550-LS⁺, it is still allowable for the PassPort Firmware to be upgraded in either a PassPort zone or a Non-PassPort zone and permits the upgrade process to complete successfully.

For HT1250-LS⁺, this is not the case. To upgrade the PassPort Firmware on a HT1250-LS⁺, the HT1250-LS⁺ must be on a selected PassPort zone. If a PassPort Firmware upgrade is attempted on a HT1250-LS⁺ when not on a PassPort zone, the ServicePak displays the following message: “Switch to a PassPort Zone”.